Complaints April 2019 - Mar 2020

Directorate	Division	Service	Directorate	Division	Service	Apr	Мау	Jun	Jul	Aug	Sep	Mont	Nov	Dec	Jan	Feb	Ma
	e Services		Total 127	Total	Total	6	13	11	12	5	12	8	12	7	20	14	7
	Participation, Policy	& Communication		0													
	Digital & IT			0													
	Law & Governance	I and		5		0	5	0	0	0	0	0	0	0	0	0	0
		Legal Business Support Services															
		Committee Services Mayor's Office															
	People & Inclusion	Electoral Services (HR)		0	5		5										
	Finance & Procuren			2				1		1							
				120		6	8	10	12	4	12	8	12	7	20	14	7
	Customer Services	Benefits		120	6		Ů	1	1	2						2	
		Council Tax & Business Rates Customer & Registration			17	2	1	1	1		1	3	3	1	8	2	2
		Services Contact Camden			14	1	2	2	2	1	2		3	1			
Parking Operations Supporting Communities			677		70	3 48	5 43	6 44	8 52	55	9 59	5 54	6 41	4 31	11 71	9 106	7 :
	Community Service	Sports & Physical Activity		14	0	2	1	0	1	1	1	1	3	3	0	1	0
		Community Partnerships			1						1						
		Libraries, Arts & Tourism Safer Camden Network			11 0	2	1		1	1		1	3	2			
		Community Safety & Emergency Management			2									1		1	
	Development	Community Investment &		13		1	1	0	0	1	1	0	1	1	0	2	
		Regeneration Programme			1						1						
		Asset Strategy & Valuation Neighbourhoods			1								1				
		Town Hall Project			11	1	1			1				1		2	
	Housing Manageme	Regeneration & Development		218	- 11	15	15	22	25	22	25	21	19	8	12	19	1
	management			2.0	26	2		2	4	5	4				3	3	
		Estate Management (general) Estate Management (estate			30	2	1	1	7	3	7	4	5				
		parking) Leaseholder Services			34	3	2	4	3	1	3	5	6	3	1	1	
		Landlord Services Camden Safety Programme			125	8	12	15	11	12	11	12	7	4	8	15	1
		Tenant & Leaseholder Participation			3					1			1	1			
	Property Manageme	ent		346	1	23	20	14	18	22	21	25	12	17	53	73	4
		Facilities Management Planned Works			45		4	3	6	5	5	4	2	1	4	5	
		Property Planning & Asset Management			2		1								1		
	Regeneration & Plan	Repairs & Operations		84	298	23 7	15 6	11	12 8	17 9	16 11	21 7	10 6	15 2	48 6	68 11	4
	regeneration & rial	Transport Planning & Parking		04	4	-	0		1	3						2	
		Strategy Inclusive Economy			0												
		Development Management HS2 Programme			19	3	2	2	2	1	5	1	3				
		Sustainability, Air Quality & Energy			0												
		Engineering & Building Control Environment Services			3 37	2	1	3	3	2	5	3	2	1	1 5	7	-
		Green Spaces			9	2	1	2		1		1		÷	<u> </u>	2	ľ
	Resident Safety	Public Protection		2	12	0	0	0	2 0	2 0	0	2 0	0	0	0	0	- 2
		Resident Safety Engagement Safer Homes															
		Safety Performance & Governance			1												
upportir	ng People		188			26	14	21	13	10	21	11	_			19	2
	Housing Support Se	ervices		49									9	7	14		
					_	7	1	4	2	5	2	3	1	7	5	10	
		Camden Accessible Travel Solutions			9	1		1		1		1	1	2	1	2	
		Camden Accessible Travel Solutions Housing Needs & Private Sector Housing		P	9		1		2		2	3			5	10	:
		Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships		70	37	1 4		1		1		1	1	2	1	10 2 7	
	Adult Social Care	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning &				1 4	1	3	2	4	2	1 2	1	2	5 1 4	7 7	:
	Adult Social Care	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation		50	37	1 4		1		1		1	1	2	1	10 2 7	:
	Adult Social Care	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability			37	1 4 2 13	1	3	2	1 4	2	1 2	1 1 3	2	5 1 4	10 2 7	:
	Adult Social Care	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl			37 3 26 7	1 4 2 13 5	1 4 3	1 3 8 3 1	6 4	1 4	2 5 1	1 2	1 1 3 2	2	5 1 4	10 2 7	:
	Adult Social Care	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (Incl R&R, SAMH.)			37 3 26 7	1 4 2 13 5 3	1 4 3	1 3 8 3 1	2	1 4	2 5 1 1	1 2	1 1 3 2	2	5 1 4 3 2	10 2 7	
	Adult Social Care	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl			37 3 26 7 7 5	1 4 2 13 5	1 4 3	1 3 8 3 1 1	2 6 4	1 4	2 5 1	1 2	1 1 3 2	2	5 1 4	10 2 7	:
	Adult Social Care	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMI) Awards & Contributions Team Transformation & Performance			37 3 26 7 7 5	1 4 2 13 5 3	1 4 3	1 3 8 3 1 1 1 1	6 4	1 4	2 5 1 1	1 2	1 1 3 2	2	5 1 4 3 2	10 2 7	:
	Adult Social Care	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service			37 3 26 7 7 5 2	1 4 2 13 5 3	1 4 3	1 3 8 3 1 1	2 6 4	1 4	2 5 1 1	1 2	1 1 3 2	2	5 1 4 3 2	10 2 7 1 3 2	:
		Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Camden)		50	37 3 26 7 7 5	1 4 2 13 5 3 3 2	1 3 1	1 3 8 3 1 1 1 1	6 4	1 4 2 1 1	2 5 1 1 2	1 1	1 3 2 1	2	5 1 4 3 2	10 2 7 1 3 2	
	Adult Social Care	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (Incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) ding & Social Work Children & Young People			37 3 26 7 7 5 2 2	1 4 2 13 5 3 3 2	1 3 1 1	1 3 8 3 1 1 1 1 1	1 1	1 4 2 1 1	2 5 1 1 2 1 9	1 1 7	1 3 2 1	2 1 1 1	5 1 4 3 2	10 2 7 1 3 2	1
		Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMH.) R&RASAMH.) Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) Canden & Young People Disability Service (MOSAIC) Children In Need		50	37 3 26 7 7 5 2	1 4 2 13 5 3 3 2	1 3 1	1 3 8 3 1 1 1 1	6 4	1 4 2 1 1	2 5 1 1 2	1 1	1 3 2 1	2	5 1 4 3 2	10 2 7 1 3 2	:
		Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) ding & Social Work Children & Young People Disability Service (MOSAIC) Children In Need Looked After Children & Care		50	37 3 26 7 7 5 2 2	1 4 2 13 5 3 3 2	1 3 1	1 3 8 3 1 1 1 1 1	2 6 4 1 1	1 1 1 2 1	2 5 1 1 2 1	3 1 2 1 1 1 7 0	1 3 2 1 1 3 3 0	2 1 1 1 0	5 1 4 3 2 1 1 5 0	10 2 7 1 3 2	1
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) ding & Social Work Children & Young People Disability Service (MOSAIC) Children In Need Looked After Children & Care Leavers Cubildren & Quality Assurance		50	37 3 26 7 7 5 2 2 1 3 44	1 4 2 13 5 3 3 2 4 0 1 2	1 3 1 1 8 8 1 4 3 0	1 3 8 3 1 1 1 1 1 1 5 3 0	2 6 4 1 1 1 0 0 1 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0 1 0 1 0 1 0 1 0 1 1 0 1 0 1 1 0 1 1 0 1 1 0 1 1 1 0 1 1 1 0 1 1 1 0 1	1 4 2 1 1 0 1 1 0 0 1 1 0 0 1 1 0 0 1 1 0 1 1 0 1 1 1 0 1	2 5 1 1 2 1 1 9 0 7 0	7 0 5 2	1 1 2 1 3 0 3 0 0	2 1 1 0 1 0	5 1 4 3 2 1 1 5 0 5 0	10 2 7 1 3 2 2 1 6 0 4 2 0	11
		Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) ding & Social Work Children & Young People Disability Service (MOSAIC) Children In Need Looked After Children & Care Laevers Children's Quality Assurance Prevention Early Years		50	37 3 26 7 7 5 2 2 1 1 3 44 18	1 4 2 13 5 3 3 2 4 0 1 2	1 3 1 1 8 8 1 4 3 3	1 3 8 3 1 1 1 1 1 1 1 5 3	1 1 0 0 1	1 2 1 0 1	2 5 1 1 2 1 9 0 7	3 1 2 1 1 7 0 5 2	1 1 3 2 1 3 0 3 0	2 1 1 0 1 0	5 1 4 3 2 1 1 5 0 5 0	10 2 7 1 3 2 2 1 6 0 4 2	1
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) 'ding & Social Work Children & Young People Disability Service (MOSAIC) Children In Need Locked After Children & Care Leavers Children's Quality Assurance Prevention Early Years Family Support & Complex Families		50	37 3 26 7 7 5 2 2 2 1 3 44 18 3	1 4 2 13 3 3 2 4 0 1 1 2 1 2 1 2	1 4 3 1 1 8 1 4 3 0 1	1 3 8 3 1 1 1 1 1 1 5 3 0 5	2 6 4 1 1 1 0 0 0 1 1 0 4 4	1 4 2 1 1 0 1 1 0 1 1	2 5 1 1 2 1 1 9 0 7 0 2 5	3 1 2 1 1 1 7 0 5 2 0	1 1 2 1 1 3 0 3 0 0 0 2	2 1 1 0 1 0 0 3	5 1 4 3 2 1 1 5 0 0 0	10 2 7 1 3 2 1 6 0 4 2 0 0	1
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (Incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) ding & Social Work Children & Young People Disability Service (MOSAIC) Children In Need Looked After Children & Care Leavers Children's Quality Assurance Prevention Early Years Family Support & Complex Families Integrated Youth Service		50	37 3 26 7 7 5 2 2 1 3 44 18 3 2 0 1	1 4 2 13 5 3 3 2 4 0 1 2 1 2	1 4 3 1 1 8 8 1 4 4 3 0 0 1 1 0 0 0 0	1 3 8 3 1 1 1 1 1 1 1 5 3 0 5 0 0 0	1 1 0 0 1 0 4	1 4 2 1 1 0 1 0 0	2 5 1 1 2 1 9 0 7 0 2 5 1	7 0 5 2 0	3 2 1 3 0 3 0 0 0	1 1 0 1 0 3 0	5 1 4 3 2 1 1 5 0 0 0 1 0	10 2 7 1 3 2 1 6 0 0 0	11
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (Incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) ding & Social Work Children & Young People Disability Service (MOSAIC) Children in Need Looked After Children & Care Leavers Children's Quality Assurance Prevention Early Years Family Support & Complex Families Integrated Youth Service Special Educational & Integrated Youth Service Special Educational & Intellogian Inclusion Intervention Service		50	37 3 26 7 7 5 2 2 1 3 44 18 3 2 0 1 18	1 4 2 13 5 3 3 2 2 4 0 1 1 2 1 1 2 1 1	1 4 3 1 1 4 3 0 1 1 0 0	1 3 8 3 1 1 1 1 1 1 1 5 3 0 5 0 1 0 0	1 1 0 0 1 0 4 0	1 4 2 1 1 0 1 0 1	2 5 1 1 2 1 9 0 7 0 2 5 1	7 0 5 2 0	1 1 3 2 1 1 3 0 3 0 0 0 2 0	2 1 1 0 0 0 3 0	5 1 4 3 2 1 1 5 0 0 0 0 1 0	10 2 7 1 3 2 1 6 0 4 2 0 0	1
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) ding & Social Work Children & Young People Disability Service (MOSAIC) Children in Need Looked After Children & Care Leavers Children's Quality Assurance Prevention Early Years Families Integrated Youth Service Special Educational & Special Educational of Service Adult Community Learning		50	37 3 26 7 7 5 2 2 1 3 44 18 3 2 0 1 18 0 0	1 4 2 13 5 3 3 2 4 0 1 2 1 2 1	1 3 1 1 8 1 4 3 0 1 0 1 0	8 3 1 1 1 1 1 1 1 0 5 3 0 1 0	1 1 1 0 0 4 0	1 4 2 1 1 0 0 1 1 0 0 0 1 1 0 0 0 0 1 1 0	2 5 1 1 2 1 1 9 0 7 0 2 5 1	7 0 5 2 0 0	1 1 2 1 1 3 0 3 0 0 0 2 0 0	2 2 1 1 0 1 0 0 3 0	5 1 4 3 2 1 1 5 0 0 0 0 1 1	10 2 7 1 1 3 2 2 1 6 0 0 0 0 0	1
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (Incl R&R, SAMI) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) Gling & Social Work Children & Young People Disability Service (MOSAIC) Children In Need Looked After Children & Care Leavers Children's Quality Assurance Prevention Early Years Family Support & Complex Families Integrated Youth Service Special Educational & Inclusion Intervention Service Adult Community Learning tted Commissioning Resources		50	37 3 26 7 7 5 2 2 1 1 18 3 3 44 18 3 3 2 0 1 18 0 18	1 4 2 13 5 3 3 2 4 0 1 2 1 2 1	1 4 3 1 1 4 3 3 0 1 1 0 0 1 1	8 3 1 1 1 1 1 1 8 0 5 3 0 1 0	1 1 0 0 4 0	1 4 2 1 1 0 0 1 0 0	2 5 1 1 2 1 1 9 0 7 0 2 5 1	7 0 0 0 0	1 1 2 1 1 3 3 0 0 0 2 0	2 2 1 1 0 0 0 3 0	5 1 4 3 2 1 1 5 5 0 0 0 1 1 0	10 2 7 1 3 2 1 6 0 0 0 0	11
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (Incl R&R, SAMI), Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Cares) Gring & Social Work Children & Young People Disability Service (MOSAIC) Children Need Looked After Children & Care Leavers Children's Quality Assurance Prevention Early Years Family Support & Complex Families Integrated Youth Service Special Educational & Inclusion Intervention Service Adult Community Learning Integrated Commissioning Resources Mental Health & Learning Disabilities Integrated Mental Health & Learning Disabilities Integrated		50	37 3 26 7 7 5 2 2 1 3 44 18 3 2 0 1 18 0 0	1 4 2 13 5 3 3 2 4 0 1 2 1 2 1	1 3 1 1 8 1 4 3 0 1 0 1 0	8 3 1 1 1 1 1 1 1 0 5 3 0 1 0	1 1 1 0 0 4 0	1 4 2 1 1 0 0 1 1 0 0 0 1 1 0 0 0 0 1 1 0	2 5 1 1 2 1 1 9 0 7 0 2 5 1	7 0 5 2 0 0	1 1 2 1 1 3 0 3 0 0 0 2 0 0	2 2 1 1 0 1 0 0 3 0	5 1 4 3 2 1 1 5 0 0 0 0 1 1	10 2 7 1 1 3 2 2 1 6 0 0 0 0 0	1
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Pedes & Private Sector Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (Incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) ding & Social Work Children & Young People Disability Service (MOSAIC) Children & Young People Disability Service (MOSAIC) Children & Need Looked After Children & Care Leavers Children's Quality Assurance Prevention Early Years Family Support & Complex Families Integrated Youth Service Adult Community Learning Resources Mental Health & Learning Resources Mental Health & Learning Mental Health & Learning Mental Health & Learning Mental Health & Learning Mother Adults Commissioning		50	37 26 7 7 5 2 1 3 44 18 3 2 0 1 18 0 0 0	1 4 2 13 5 3 3 2 4 0 1 2 1 2 1	1 3 1 1 8 1 4 3 0 1 0 1 0	8 3 1 1 1 1 1 1 1 0 5 3 0 1 0	1 1 1 0 0 4 0	1 4 2 1 1 0 0 1 1 0 0 0 1 1 0 0 0 0 1 1 0	2 5 1 1 2 1 1 9 0 7 0 2 5 1	7 0 5 2 0 0	1 1 2 1 1 3 0 3 0 0 0 2 0 0	2 2 1 1 0 1 0 0 3 0	5 1 4 3 2 1 1 5 0 0 0 0 1 1	10 2 7 1 1 3 2 2 1 6 0 0 0 0 0	11
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (Incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) ding & Social Work Children & Young People Disability Service (MOSAIC) Children & Young People Disability Service (MOSAIC) Children In Need Looked After Children & Care Leavers Children's Quality Assurance Prevention Early Years Family Support & Complex Families Integrated Youth Service Adult Community Learning Resources Mental Health & Learning Resources Mental Health & Learning Resources Mental Health & Learning Disabilities Integrated Commissioning Children's Integrated Commissioning		50	37 26 7 7 5 2 1 3 44 18 3 18 0 0 0 0	1 4 2 13 5 3 3 2 4 0 1 2 1 2 1	1 3 1 1 8 1 4 3 0 1 0 1 0	8 3 1 1 1 1 1 1 1 0 5 3 0 1 0	1 1 1 0 0 4 0	1 4 2 1 1 0 0 1 1 0 0 0 1 1 0 0 0 0 1 1 0	2 5 1 1 2 1 1 9 0 7 0 2 5 1	7 0 5 2 0 0	1 1 2 1 1 3 0 3 0 0 0 2 0 0	2 2 1 1 0 1 0 0 3 0	5 1 4 3 2 1 1 5 0 0 0 0 1 1	10 2 7 1 1 3 2 2 1 6 0 0 0 0 0	11
	Children's Safeguar	Camden Accessible Travel Solutions Housing Needs & Private Sector Housing Housing Commissioning & Partnerships Temporary Accommodation Support & Safeguarding Adults Integrated Learning Disability Service (CLDS) Camden & Islington Trust (incl R&R, SAMH.) Awards & Contributions Team Transformation & Performance Mental Health Social Work Service Provider Services (Camden Carers) Children Kyoung People Disability Service (MOSAIC) Children Need Looked After Children & Care Leavers Children's Quality Assurance Prevention Early Years Family Support & Complex Families Integrated Youth Service Special Educational & Inclusion Intervention Service Adult Community Learning Resources Mental Health & Learning Disabilities Integrated Commissioning Adults Commissioning Adults Commissioning Adults Commissioning		50	37 26 7 7 5 2 1 3 44 18 3 0 1 18 0 0 0	1 4 2 13 5 3 3 2 4 0 1 2 1 2 1	1 3 1 1 8 1 4 3 0 1 0 1 0	8 3 1 1 1 1 1 1 1 0 5 3 0 1 0	1 1 1 0 0 4 0	1 4 2 1 1 0 0 1 1 0 0 0 1 1 0 0 0 0 1 1 0	2 5 1 1 2 1 1 9 0 7 0 2 5 1	7 0 5 2 0 0	1 1 2 1 1 3 0 3 0 0 0 2 0 0	2 2 1 1 0 1 0 0 3 0	5 1 4 3 2 1 1 5 0 0 0 0 1 1	10 2 7 1 1 3 2 2 1 6 0 0 0 0 0	1